

Integrity Framework

2018

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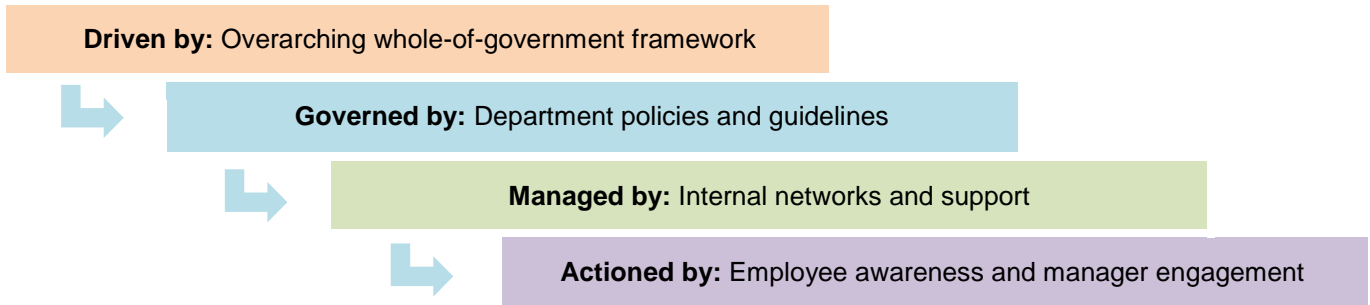
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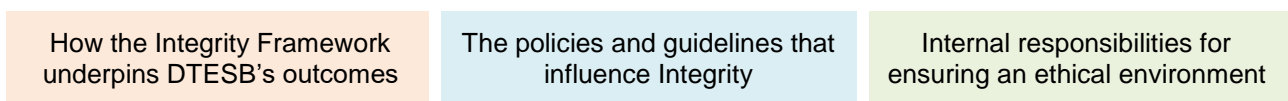
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Purpose

The Integrity Framework outlines the instruments, mechanisms and responsibilities that help the department deliver on its strategic and business plans, outcomes and values. The Integrity Framework is:



Our Integrity Framework supports a high level of honesty, objectivity, ethics and accountability by clearly demonstrating:



How the Integrity Framework underpin our outcomes

<p>Whole-of-government legislative and policy framework</p> <p>Legislation, directives, guidelines</p>
<p>Department policies and guidelines</p>
<p>Values</p> <p>As individuals and as a department we embed the Queensland public service values in the way we do business. Our values complement the Code of Conduct for the Queensland Public Service (the Code of Conduct), which outlines the ethical standards that guide our behaviour as public servants.</p> <p>We will act with integrity, upholding the highest professional standards, be transparent, flexible and professional in our approach and be accountable for our actions and ethical decisions. We have a zero tolerance approach to fraud, corruption and misconduct.</p>
<p>Strategic plan</p> <p>Our strategies include implementing strong governance and financial assurance.</p> <p>Effective complaints management, responsiveness to feedback, good ethical decisions, and identifying and implementing ways to prevent integrity issues, underpin our capacity to address critical issues by safeguarding our corporate reputation and capacity to deliver for the Government.</p>
<p>Performance and development agreements</p> <p>One of our strategic plan performance indicators is for all employees to have Performance and Development Agreements (PDA) in place. PDA measures can include: ensuring staff are aware of their obligations under the Code of Conduct and undertake mandatory training, including ethical discussion topics in staff meeting agendas (at least quarterly), all Code of Conduct breaches are reported or actioned in accordance with legislative, policy and departmental requirements.</p>
<p>Service delivery</p> <p>Delivery of government products and services</p>

Integrity Framework in action

